

INFUSION CENTER LOCATOR TROUBLESHOOTING

DISCLAIMER: The NICA team strives to ensure that the Infusion Center Locator is working correctly. However, glitches do happen. Please see the tips below to address common issues you may encounter when navigating the Locator.

TIP 1:

Use either Google Chrome or Mozilla Firefox when navigating through the Locator. It does not currently work in Internet Explorer and more often than not does not work in Safari on mobile devices.

TIP 2:

Allow the page to know your location! This will pop up in the top left of your screen when first accessing the Locator. If you do not, the Locator will default to the Austin, TX area, as that is where we are located.

TIP 3:

Use the zip code of your location or the city and state (e.g. Austin, TX) to search for centers in that area. If you are getting a notification under the Search bar stating that it cannot find your location, try refreshing the page a time or two.

TIP 4:

Adjust the mileage from the default of 30 miles in the search bar to find centers as close as 5 miles or as far as 100 miles away from your zip code or city and state.

TIP 5:

Click on a listing under the search bar to pull up the location's profile.

TIP 6 (FOR PATIENTS):

Always call a physician prior to making an appointment to ensure they still administer the medication needed and accept your insurance. Although we encourage providers to keep their profiles up-to-date, we cannot guarantee that the information will always be correct.

If you need assistance at any point, please reach out to Morgan Grubbs, Development Coordinator, at morgan.grubbs@infusioncenter.org.