

NICA'S BEST PRACTICES FOR INFUSION REFERRALS

You have a patient who has been prescribed an infusible medication. What do you do next?

1

IDENTIFY AN INFUSION CENTER

You can use NICA's Infusion Center Locator to find the best infusion center for your patient www.locator.infusioncenter.org

Some insurers charge a larger copay for hospital-affiliated infusion centers compared to non-hospital centers. Some manufacturers and infusion centers have resources, like financial navigators, who can assist patients. Take advantage of support programs and make sure your patient selects a convenient and economical infusion center that aligns with your patient's schedule and lifestyle.

2

CONTACT THE INFUSION CENTER

Contact the infusion center to learn about their referral process and request their infusion order form. If the infusion center does not have a form, you can find a sample form here: www.infusioncenter.org/infusion-order-form

3

SEND DRUG ORDER & DOCUMENTATION

Send over the patient's medical history, including home medications and allergies, as well as chart notes along with the completed order form. Documentation supporting the patient's diagnosis (including pertinent test results) and previous treatments that have been tried and failed are very helpful and often required by insurance companies.

4

INFORM PATIENT OF TREATMENT REQUIREMENTS

Some medications require pre-treatment screening for contraindications such as pregnancy or latent infections such as TB or Hep B. Review the medication Prescribing Information found online and ensure your patient is informed about any pre-treatment screening.

5

PREPARE YOUR PATIENT

NICA has several resources explaining biologics, infusions, and what to expect on infusion day. These free educational resources can be found on NICA's website. www.infusioncenter.org/education

