Insurance companies create policies as a way to manage their costs, but it hurts your ability to receive treatment. You may experience:

**STEP THERAPY MANDATES:**
Patients are forced to try and fail multiple treatments before the treatment prescribed by the provider is approved.

**SPECIALTY PHARMACY MANDATES:**
Patients are required to purchase medications from a specific specialty pharmacy (often owned by the insurance company) - instead of the provider’s office being authorized to buy the medications for you. This can result in shipping delays, dosing errors, delays in treatment, and wasted medication - that you paid for! Many offices are unable to continue offering treatments in their office under this model, leaving patients to try to find a new site of care.

**NON-MEDICAL SWITCHING:**
Patients are forced to change from their current medication to one that is less expensive for the insurance company. Insurers do this by assigning higher copays, increasing out-of-pocket requirements, or eliminating coverage altogether, pricing patients out of their chosen treatment.

**DOWNCODING:**
Insurance companies reduce payments for administration of medications, to the point that providers may be unable to cover their costs. When providers can no longer offer these services, patients are forced to find a new site of care.
With your help, we can continue to ensure that patients have access to infusion therapy services when and where they need them.