Establishes a minimum level of core competencies

Online and self-paced

About 10 hours to complete

12 modules, each with learning objectives and a post-quiz

Includes case studies, glossary and a toolkit
Prior Authorization Certified Specialist (PACS) program

The Prior Authorization Certified Specialist (PACS) program is a comprehensive, 12-module, self-paced, online program designed to foster the professional development of Prior Authorization Specialists. Each module contains a post-quiz, goals and learning objectives. The post-quizzes serve as progress indicators.

The program also includes case studies, and a glossary of terms and a toolkit. PACS certification demonstrates that professionals have met rigorous standards through intensive study, self-assessment and evaluation.

The PACS certification is the most comprehensive training program for professionals managing prior authorizations processes in the world. Achieving PACS certification demonstrates the highest standards of knowledge and excellence in the field.

It also sets the stage for continual professional development through values centered on lifelong learning. The curriculum serves to provide intermediate-level material which is meant to establish a minimum level of core competencies we believe are important for all prior authorization professionals.
The curriculum focuses on 5 key areas:

1. **Prior authorizations including definitions**, history and the evolution of the prior authorization process, defining the roles of the prior authorization professionals, understanding the complete process from provider through payer to patient

2. **Fundamentals before the Prior authorization** including medical compendia, ICD-10 codes, CPT and the medically accepted indication

3. **Insurance guidelines, researching the plan effectively**, communication and initiating a prior authorization request from the provider’s office

4. **Coverage Determinations** of the medication prior authorizations and processing the request from the payer’s side

5. **Authorization denials and appeals** and other authorization needs and tasks
Who Can Take the Course?

- Provider Office Clerical Specialists
- Medical Assistants
- Nurses (LPN) (RN)
- Pharmacy Technicians
- Case Managers

- Nursing Students
- Pharmacy Students
- Pharmacists
- Patient Care Coordinators
- Medical Coders
- Home Health Aides

- Customer Service Representatives
- Pharma Professionals
- Nurse Practitioners
- Physician Assistants

- Physicians (MD, DO)
- Drug Rep
- Accounts Receivable Specialists
- Field Reimbursement Managers
- Patient Access Liaisons
Course Listing & Topics
The Prior Authorization Process
Insurance Policies
Compliance - HIPAA, Security, Fraud and Abuse
Medical Records and the Prescription

Fundamentals Before the Authorization Process
Communication Methods
Service Line and Medication Process and Submission
Inpatient and Outpatient Services

Coverage Determination Types in Medication
Out of Network Waivers
Denials and Appeals
The Future of Prior Authorizations and Job Opportunities
The #1 Leader in Prior Authorization Training

Are you dedicated to advancing your career in health care? Contact us to learn more about the PACS program. Distinguish yourself by becoming a Certified Prior Authorization Specialist.

Call us at 1-201-688-2230 or visit us at www.priorauthtraining.org/

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