



NATIONAL  
INFUSION CENTER  
ASSOCIATION

*THE NATION'S VOICE FOR INFUSION PROVIDERS*

**ELITE**

**PROVIDER  
MEMBERSHIP**



# Welcome

TO THE  FAMILY!

Thank you for choosing to become a National Infusion Center Association Elite Provider Member. Providers like you empower us to serve community-based infusion centers and advocate for patient access to high-quality care.

As a member of our infusion community, you are encouraged to reach out to the NICA team when your organization needs support or guidance. We are eager to connect with your staff and patients, hear your stories, and offer assistance, resources, and opportunities for industry engagement. Please reach out whenever you need NICA's support. We are here to serve you!

We invite you to browse the benefits of your Elite Provider Membership in the following pages. You can also visit the [Provider Member Welcome page](#) on our website.

We are proud to preserve and expand the infusion delivery channel and we look forward to working with you and your team to find new solutions and positive outcomes for patients and providers across the nation.

Thank you again for your support!

Sincerely,

**TEAM NICA**



# Introduction

## TO ELITE MEMBERSHIP

**THANK YOU** for supporting NICA through Elite Provider Membership! Offices like yours sustain our work to protect the interests of the community-based infusion provider. Below you will find a brief overview of your NICA membership, including:

- Benefits of Elite Provider Membership Introduction to NICA's Member Resources
- How to maximize NICA membership
- How to request advocacy support and provide feedback

### ELITE PROVIDER MEMBER BENEFITS

As an Elite Provider Member, you have access to a number of exclusive benefits curated to support your patients and your practice. Benefits include:

- ♦ Office logo on NICA's [Current Provider Members page](#) with direct navigation to your website.
- ♦ New Provider Member Announcements in quarterly newsletter
- ♦ Access to the InfusionConfusion® Community forum
- ♦ Access to relevant DC policy updates for the infusion industry
- ♦ Invitation to NICA Townhall Webinars and voting proceedings
- ♦ Invitation to attend recurring calls with NICA's state and federal advocacy team
- ♦ Provider Member Bio in "Meet the Members" corner of quarterly newsletter
- ♦ Priority status on NICA Accreditation Program applications
- ♦ Preferred Location Search Results in Infusion Center Locator
- ♦ Location Reports with search analytics dashboard for each location
- ♦ 25% discount on sponsored search results for your office's listing in the Infusion Center Locator
- ♦ Exclusive discounts on partner products and services available on our [Preferred Partners & Vendors page](#)
- ♦ Two (2) complimentary registrations for NICA's Annual Meeting
- ♦ Members-only educational content
- ♦ Complimentary access to NICA reports
- ♦ Complimentary access to digital copy and 25% off print copies of NICA Standards of Excellence for Ambulatory Infusion Centers

# Introduction

## TO MEMBER RESOURCE CENTER

### SPONSORED SEARCH RESULTS

By sponsoring a location in the Infusion Center Locator, your office(s) will receive preferential listing among search results within a maximum 100 mil radius. This can be purchased for 1 month, 3 months, or 1 year. Elite members are eligible for a 25% discount. Pricing is available online.

### REPORTS

Elite members receive complimentary access to NICA's library of reports. Email [resources@infusioncenter.org](mailto:resources@infusioncenter.org) for more information.

- Federal Regulatory Landscape Report  
This report contains a summary of the federal regulations applicable to infusion centers.
- State Regulatory Landscape Reports  
These reports contain a summary of the state regulations applicable to infusion centers.
- Market Trend Report  
This annual report provides an in-depth analysis of the current and future trends in the U.S. non-oncology biopharmaceuticals market. With this report, your organization or infusion center will receive valuable insights for future market expansion and marketing tactics to support future patient demand for IV/injectable therapies.
- Late-Stage Pipeline Report & Analysis  
These quarterly reports contain all non-oncology IV/injectable medications and biosimilars in Phase III Clinical Trials or later, plus an analysis including an executive summary and information statistics on market status, technology, route of administration, indication, therapeutic category, specialty, and administration method.
- Current Provider Administered Medication List  
This quarterly report contains all currently marketed provider-administered IV/injectable medications.

### MEMBER DISCOUNTS

To access exclusive discounts on partner products and services, visit our [Preferred Partners & Vendors](#) page.

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Unless otherwise specified, these resources can be accessed by visiting [admin.infusioncenter.org](http://admin.infusioncenter.org).

# How to maximize YOUR ELITE MEMBERSHIP

As an Elite Provider Member, staying informed about relevant infusion industry updates is crucial to your business. By engaging with NICA on multiple fronts, you can help ensure your office isn't surprised by developments or policies that affect infusion providers.

Our team works diligently to expand our presence across social media in order to keep patients and providers up to speed on all things infusion. We invite you, your staff and your patients to:

Connect with members of our team on LinkedIn and join the [NICA LinkedIn group](#)

Follow us on [Twitter \(@infusioncenter\)](#)

Like us on [Facebook](#)

Keep up with the team on [Instagram \(@infusionaccess\)](#)

Subscribe to our [YouTube \(@InfusionCenters\)](#) channel

Interact with infusion professionals in our [InfusionConfusion® Community Forum](#)

Encourage your patients to participate in our [#ShareYourChair](#) campaign and/or [share their stories](#)

By engaging with and sharing NICA content, you will promote awareness of the many challenges infusion providers face and the opportunities to advocate on their behalf.

Our Infusion Center Locator continues to grow every day, and if you have not listed or claimed your office yet, please do so at [locator.infusioncenter.org](http://locator.infusioncenter.org).

We also invite you to explore "[The Infusion Blog: Perspectives from the INside](#)," where we cover issues such as Pharmacy Benefit Managers, barriers to access created by insurance companies, disease management, and much more! If you are interested in contributing a post, please let us know by reaching out to us at [membership@infusioncenter.org](mailto:membership@infusioncenter.org).

One of the greatest ways your team can contribute to NICA's efforts is through patient stories. We have seen time and time again that when it comes to influencing change, testimony from providers and patients - real lives that have been impacted - makes all the difference. Whether you have patients who have suffered from step therapy protocols or cost-share assistance barriers, patients' accounts of their experiences can amplify movement for industry-wide change. If you have a patient story to highlight, please let us know by reaching out to us at [membership@infusioncenter.org](mailto:membership@infusioncenter.org).

# How to

## REQUEST ASSISTANCE & PROVIDE FEEDBACK

### ADVOCACY ASSISTANCE

Is your practice affected by...

- Unfair step therapy protocols?
- Cost-assistance barriers?
- Reimbursement issues?

NICA's advocacy team is here to help! We work daily to amplify the voices of infusion providers like you to reach decision makers and inspire meaningful change. Whenever you are experiencing issues, we encourage you to reach out to us at [advocacy@infusioncenter.org](mailto:advocacy@infusioncenter.org) for assistance.

### FEEDBACK

Feedback is crucial to ensure our efforts remain useful to you. If you haven't met them yet, it's time to get to know NICA's Member Relations Manager, Rachel Dunn, and Member Relations team member, Ashley Kana. They are passionate about building relationships with providers all over the country and can't wait to hear from you! If you have ideas or requests for new/adapted resources, send them our way and we'll do everything we can to assist.

You can get in touch with Rachel and Ashley at:  
[membership@infusioncenter.org](mailto:membership@infusioncenter.org).

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**THANK YOU AGAIN FOR CHOOSING TO SUPPORT NICA THROUGH SUPPORTING PROVIDER MEMBERSHIP. WE LOOK FORWARD TO BUILDING RELATIONSHIPS WITH YOUR TEAM AND WORKING TOGETHER TO SUPPORT YOUR PATIENTS.**



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