



NATIONAL  
INFUSION CENTER  
ASSOCIATION

*THE NATION'S VOICE FOR INFUSION PROVIDERS*

**SUPPORTING**

**PROVIDER  
MEMBERSHIP**



# Welcome

TO  
THE



# FAMILY!

Thank you for choosing to become a National Infusion Center Association Supporting Provider Member. Providers like you empower us to serve community-based infusion centers and advocate for patient access to high-quality care.

As a member of our infusion community, you are encouraged to reach out to the NICA team when your organization needs support or guidance. We are eager to connect with your staff and patients, hear your stories, and offer assistance, resources, and opportunities for industry engagement. Please reach out whenever you need NICA's support. We are here to serve you!

We invite you to browse the benefits of your Supporting Provider Membership in the following pages. You can also visit the [Provider Member Welcome](#) page on our website.

We are proud to preserve and expand the infusion delivery channel and we look forward to working with you and your team to find new solutions and positive outcomes for patients and providers across the nation.

Thank you again for your support!

Sincerely,

**TEAM NICA**



# Introduction

## TO SUPPORTING MEMBERSHIP

**THANK YOU** for supporting NICA through Supporting Provider Membership! Offices like yours sustain our work to protect the interests of the community-based infusion provider. Below you will find a brief overview of your NICA membership, including:

- Benefits of Supporting Provider Membership
- Introduction to NICA's Member Resource Center
- How to maximize NICA membership
- How to request support and provide feedback

### SUPPORTING PROVIDER MEMBER BENEFITS

As a Supporting Provider Member, you have access to a number of exclusive benefits curated to support your patients and your practice. Benefits include:

- ◆ Office logo on NICA's [Current Provider Members page](#) with direct navigation to your website.
- ◆ Ability to upload high resolution images to your Infusion Center Locator profile.
- ◆ Office highlights in print and e-newsletters, and spotlights on NICA's social media platforms (Facebook, Twitter, LinkedIn, and Instagram).
- ◆ Exclusive discounts on partner products, services, memberships, resources, and educational content.
- ◆ Opportunity for your office to be featured in Infusion Center Spotlights, #ShareYourChair, and other social media campaigns.
- ◆ Full access to all sections of the InfusionConfusion™ Community forum.
- ◆ Limited access to member-only educational content.
- ◆ Opportunity to participate on an [NICA Subcommittee](#).
- ◆ A la carte pricing on member resources (*identified below*).
- ◆ 10% discount per person on NICA Annual Meeting Registration.
- ◆ 10% discount on sponsored search results for your office's listing in the Infusion Center Locator (*per office*).
- ◆ Eligible for NICA Infusion Center of excellence certification (*coming soon*).

# Introduction

## TO MEMBER RESOURCE CENTER

### SPONSORED SEARCH RESULTS

See “Additional Member Resource Center Information & Instructions” below for more information.

### MARKET TREND REPORT

This annual report provides an in-depth analysis of the current and future trends in the U.S. non-oncology biopharmaceuticals market. With this report, your organization will receive valuable insights for future market expansion and marketing tactics to support future patient demand for IV/injectable therapies.

### LATE-STAGE PIPELINE REPORTS & CURRENT MEDICATION LIST

These quarterly reports contain all non-Oncology IV/injectable medications and biosimilars in Phase III Clinical Trials or later as well as all currently marketed, provider-administered IV/injectable medications.

### FEDERAL GUIDANCE FOR STARTING AN INFUSION CENTER

This guide contains important federal regulations to consider before starting an infusion center.

### STATE REGULATIONS

These reports contain important state regulations to consider before starting an infusion center. We currently have reports for 6 states. We are working to add more states, so please email [resource@infusioncenter.org](mailto:resource@infusioncenter.org) if your state is not listed.

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### ADDITIONAL MEMBER RESOURCE CENTER INFORMATION & INSTRUCTIONS

All features have an auto-renew option, and you can cancel at any time.

By sponsoring a location in the Infusion Center Locator, your office(s) will receive preferential listing among search results within a maximum 100 mile radius. This can be purchased for 1 month, 3 month, or 1 year.

To purchase sponsored locator listings, visit [admin.infusioncenter.org](http://admin.infusioncenter.org). Enter your email address and follow the instructions after clicking “Sign In.” Please note that you must add and/or claim at least one of your centers in the Infusion Center Locator to browse and make purchases. We highly encourage you to add/claim all your centers to promote patient access to care!

You will then be redirected to the Location Manager, which houses all of your claimed locations. Please click on “Member Resources” on the left side of the page under “Admin Panel” to access the resources. You can also view your purchase history and membership status under the Admin Panel.

Need additional resource center help? Please email [resource@infusioncenter.org](mailto:resource@infusioncenter.org).

# How to maximize

YOUR



SUPPORTING  
MEMBERSHIP

As a Supporting Provider Member, staying informed about relevant infusion industry updates is crucial to your business. By engaging with NICA on multiple fronts, you can help ensure your office isn't surprised by developments or policies that affect infusion providers.

Our team works diligently to expand our presence across social media in order to keep patients and providers up to speed on all things infusion. We invite you, your staff and your patients to:

Connect with members of our team on LinkedIn and join the [NICA LinkedIn group](#)

Follow us on [Twitter \(@infusioncenter\)](#)

Like us on [Facebook](#)

Keep up with the team on [Instagram \(@infusionaccess\)](#)

Subscribe to our [YouTube \(@InfusionCenters\)](#) channel

Interact with infusion professionals in our [InfusionConfusion™ Community Forum](#)

Encourage your patients to participate in our [#ShareYourChair](#) campaign and/or [share their stories](#)

By engaging with and sharing NICA content, you will promote awareness of the many challenges infusion providers face and the opportunities to advocate on their behalf.

Our Infusion Center Locator continues to grow every day, and if you have not listed or claimed your office yet, please do so at [locator.infusioncenter.org](http://locator.infusioncenter.org). As a Supporting Provider Member you can add multiple co-administrators who can add new locations, update existing profile(s), and purchase member resources. For instructions on how to add a team member to your center's profile(s), please see "[Walkthroughs for Navigating the Resource Center](#)."

We also invite you to explore "[The Infusion Blog: Perspectives from the INside](#)," where we cover issues such as Pharmacy Benefit Managers, barriers to access created by insurance companies, disease management, and much more! If you are interested in contributing a post, please let us know by reaching out to Cristina Threlkeld at [cristina.threlkeld@infusioncenter.org](mailto:cristina.threlkeld@infusioncenter.org).

One of the greatest ways your team can contribute to NICA's efforts is through patient stories. We have seen time and time again that when it comes to influencing change, testimony from providers and patients - real lives that have been impacted - makes all the difference. Whether you have patients who have suffered from step therapy protocols or cost-share assistance barriers, patients' accounts of their experiences can amplify movement for industry-wide change. If you have a patient story to highlight, please let us know by reaching out to Cristina Threlkeld at [cristina.threlkeld@infusioncenter.org](mailto:cristina.threlkeld@infusioncenter.org).

# How to

## REQUEST



NICA

## ASSISTANCE & PROVIDE FEEDBACK

Feedback is crucial to ensure our efforts remain useful to you. If you haven't met them yet, it's time to get to know NICA's Director of Member Relations, Morgan Grubbs, and Member Relations, Ashley Kana. They are passionate about building relationships with providers all over the country and can't wait to hear from you! If you have ideas or requests for new/adapted resources, send them our way and we'll do everything we can to assist.

You can get in touch with Morgan and Ashley at:  
[membership@infusioncenter.org](mailto:membership@infusioncenter.org).

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**THANK YOU AGAIN FOR CHOOSING TO SUPPORT NICA THROUGH SUPPORTING PROVIDER MEMBERSHIP. WE LOOK FORWARD TO BUILDING RELATIONSHIPS WITH YOUR TEAM AND WORKING TOGETHER TO SUPPORT YOUR PATIENTS.**

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