

ATTENTION PROVIDERS!

Is your office properly equipped to communicate with patients who have limited English proficiency (LEP)?

Do you have a plan in place?

We aren't talking about relying on "took-two-semesters-of-Spanish" Sarah who only works on Tuesdays and Thursdays. A *real* plan for how to effectively communicate with *all* patients at *any* time.

If not, NICA is here to help! **NICA**

With your NICA membership, you have access to LanguageLine's complete telephonic and video interpretation services. This will give you access to certified medical interpreters and more than 240 languages with **no activation fees, hidden charges or monthly minimums**. Your office will only be charged the below rates when you use the services.

Telephonic
or Audio
Interpretation

\$1.10/minute

Video Interpreting

\$1.50/minute

American Sign
Language

\$2/minute

Here's how to access this exclusive members-only program:

1

Email membership@infusioncenter.org and let our team know that you would like to take advantage of the LanguageLine membership benefit.

2

We will confirm your status as a NICA provider member, and then connect you with a LanguageLine account specialist who will take you through the onboarding process and explain how to use their services.

3

Communicate with confidence and explore the other resources NICA has to offer [here](#).