

## A vision rooted in delivering health equity for all

We seek to generationally disrupt how the patient access journey is managed by building a comprehensive, enterprise-based, provider-centric ecosystem that ensures no patient is left behind. This ecosystem combines innovative software with tech-enabled services to provide an equal opportunity for care by alleviating administrative, financial, and societal barriers through digital connectivity and workflow optimization.

## Provider-centric, patient-forward solutions

### AssistPOINT

**AssistPoint**® is a software platform that simplifies, streamlines, and accelerates the process of managing financial assistance and other access services. Providers, specialty pharmacies, hospitals/institutions, and infusion centers can use **AssistPoint** to take a proactive approach and work up *all* patients for available resources, ensuring that no one misses out on the care they need. Moreover, **AssistPoint** offers a powerful suite of analytics that provides value to every level of an organization, from end users to managers and even up to the C-suite.

### ADPARO

Our tech-enabled service **Adparo**® solves the administrative and infrastructure challenges faced by many healthcare provider organizations. We provide trained, experienced staff who utilize **AssistPoint** to perform various tasks related to patient access, including proactively working up every patient for financial assistance and other access services. This dramatically increases the number of patients who actually receive assistance, greatly reducing the number of medical bills that go unpaid.

## Making a meaningful difference for patients

- Since 2018, over **\$3 billion in financial assistance** has been secured with **AssistPoint** by our provider network
- Healthcare provider organizations using **AssistPoint** realized a **22% increase in average financial assistance collections** on a per-provider basis
- In a recent analysis of customer data, **Adparo** increased financial assistance searches by a median of **323%**, leading to a median boost in financial assistance awards secured of **158%**

**For a more detailed review of the impact our solutions are having, please visit [annexushealth.com/impact](https://annexushealth.com/impact).**

# Feature highlights



## **Search Wizard: intelligently engineered to quickly identify assistance for all patients**

After automatically pulling patient demographic information, diagnoses, and insurance details from the practice management system, **AssistPoint** searches thousands of programs to identify all assistance opportunities that may be available for a patient. The results are presented in a simple, yet detailed color-coded format for users to quickly act upon.



## **Digital Integration: two-way connectivity matters**

For our integrated life science and foundation partners, a two-way, secure information exchange (**AP Connect**<sup>®</sup>) is created between their patient support programs and **AssistPoint**, streamlining the application, enrollment, and fulfillment processes. All integrated programs use our standardized digital enrollment form, which is automatically prepopulated with demographic information from the practice management system, eliminating the need for patients to fill out multiple repetitive forms and connecting them to available assistance faster. Furthermore, with digital integration, program communication delays are reduced, award approval notifications are sped up, and healthcare providers can easily provide patients with accurate, up-to-date award balances.



## **Assistance Watchlist: fund status alerts within 5 minutes**

When funds may not be available, patients can be put on the Assistance Watchlist, which will trigger an alert when funds become available. Fund status alerts are sent within 5 minutes of a fund opening up, which saves precious time and enables our users to rapidly secure assistance for their patients.



## **Payment Automation: assistance award and revenue tracking made easy**

Through a standard secure file transfer protocol, Annexus Health is able to populate financial assistance award claims and payment details on a nightly basis. This enables healthcare provider organizations to actively track the utilization of patient assistance awards, as well as revenue, directly within **AssistPoint**.



## **AP Analytics<sup>®</sup>: valuable insights for all key stakeholders**

This comprehensive set of 35 on-demand reports easily accessible within **AssistPoint** empowers healthcare provider organizations—C-suite, management, and users—with the insights they need to improve the process for managing patient access, ensure patients receive all available assistance, and discover opportunities to increase revenue capture.

**To learn more about our solutions, please visit [annexushealth.com](https://annexushealth.com).**